

ANTI-DISCRIMINATION POLICY

This office complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex.

This office:

- Provides free aid and services to people with disabilities to communicate effectively with us, which may include:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free languages services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Translation services
 - Information written in other languages

If you need these services, contact our office at the address, phone number or email address provided at the bottom of our homepage at www.eternalsolefootandankle.com.

If you believe that this office has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our office at the address, phone number or email address provided at the bottom of our homepage at <http://www.eternalsolefootandankle.com/>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our staff is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://eforms.state.gov/Forms/ds4282.PDF>

LANGUAGE ASSISTANCE

Informing Individuals with Limited English Proficiency of Language Assistance Services

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame Call 1-877-696-6775.

Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-696-6775.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오. 1-877-696-6775

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-877-696-6775

Gujarati

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1-877-696-6775

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-696-6775

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-696-6775

Arabic

ملحوظة: إذا كنت تتحدث اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل
1-877-696-6775 (رقم 1 - برقم

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga
serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-696-6775

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны
бесплатные услуги перевода. Звоните 1-877-696-6775

French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis
pou ou. Rele 1-877-696-6775

Hindi

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Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành
cho bạn. Gọi số 1-877-696-6775

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont
proposés gratuitement. Appelez le 1-877-696-6775

Urdu

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد 1-877-696-6775 کریں
کی خدمات مفت میں دستیاب ہیں۔ کال